

# EDUCATIONAL PSYCHOLOGY CORE OFFER: SUPPORT OFFER FOR FAMILIES

## Support we can offer

Through the EPS Core offer for families we can provide:

- Support and advice about how to talk to your child about Coronavirus and the changes at school, tailored to their age and individual needs
- Support and advice about how to support your child if they are particularly anxious at this time. It is very ‘normal’ for children to be anxious at the moment but some children may be particularly anxious
- Support and advice about how to engage your child in positive activities if you are finding their behavior tricky to manage at home
- Support and advice about how to help your child educationally (it is likely that your child’s school has already given you some support for this)
- Support and advice about how to help your child prepare for returning to school once they re-open fully

### Our aim:

To provide responsive support to children, young people and their families.

*“...although we are surrounded by uncertainty, hope reminds us that this too will pass...”*

### Who will provide the support?

We are a team of Educational and Child Psychologists (EPs) who work regularly with Walsall schools and settings. We are experienced in working with children and young people:

- with special educational needs
- who are vulnerable
- who have mental health difficulties

All EPs delivering support will be qualified EPs, registered with the HCPC, or Trainee EPs with the required supervision.

Telephone support will be available between 9am to 5pm Monday to Friday. To arrange a telephone consultation please contact us via email.

### How do you contact us?

Contact us on:

[EPSCoreRequests@walsall.gov.uk](mailto:EPSCoreRequests@walsall.gov.uk)

to arrange a telephone consultation at a time and day to suit you.

Please email us with:

- Your name
- Your contact phone number
- Your preferred time/day for a call back
- Your enquiry/support needs

### If you have concerns about the safety of your child then please contact:

- CAMHS (for urgent concerns about mental health 01922 607400)
- MASH (for concerns about safeguarding/child protection—0300 555 2866 option 2 during office hours or the Emergency Response Team on 0300 555 2922 or 0300 555 2836)
- Emergency services (for other emergency situations—999)

