



Pharmacy

Mental Health

Hospital care

Hospital Discharge

GP

Emergency

& Urgent

Treatment

Social Care

Care & Nursing

Homes

Home Care

Impact and Insight E-bulletin

Monthly updates and information for you the public

Your review of October 2024

Our Engagement figures for October 2024

People engaged with face to face: 147

Website visitors: 894

Page Views: 1,048

New site users: 694

Number of social media posts: 50

Number of social media followers: 3,079

INVITE US TO YOUR MEETINGS OR EVENTS

healthwatch Walsall

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!



Having a funday, fayre, fete
or group event?

CONTACT US NOW

T: 0800 470 1660

Issues and Themes for October 2024

- Waiting times for Urology appointment over two months.
- Patient who attended Walsall Manor Hospital and allegedly told to 'Man up'.
- Doctor arrived late for appointments at Walsall Manor Hospital.
- Patient awaiting scan results trying unable to make contact with their GP practice.
- Person moved into Walsall area wanted to register as a NHS dental patient. Unable to find a practice taking on new NHS patients. patient.



healthwatch
Walsall

We are your health and social care champion. We make sure National Health Service (NHS) leaders and other decision makers hear your voice and use your feedback to improve care.

Visit our website to leave a service review
<https://tinyurl.com/3778j3ps>

Use the QR code to review a Walsall service



Or talk to us and share those health and care experiences and see if we can help. We can offer free advice and information that may meet your need.

Tel: 0800 470 1660

Email: info@healthwatchwalsall.co.uk
Website: www.healthwatchwalsall.co.uk



Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

**Have
your
say**

All are welcome!



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!

VOLUNTEER

**GET
INVOLVED!**



6 Local support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/jcab6399>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.



**Champions for
users of health &
social care
services.**



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called...

'Have Your Say...'

Link: <https://tinyurl.com/29e3uscn>

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

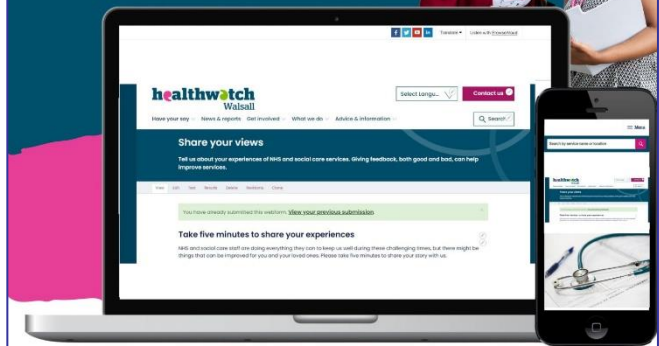
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch
Walsall

or call

0800 470 1660



Contact Us

Healthwatch Walsall
Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.

Social Media

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020