



Pharmacy

Mental Health

Hospital care

Hospital Discharge

GP

Emergency

& Urgent

Treatment

Social Care

Care & Nursing

Homes

Home Care

Impact and Insight E-bulletin

Monthly updates and information for you the public

Your review of November 2024

Our Engagement figures for November 2024

People engaged with face to face: 225

Website visitors: 967

Page Views: 1,224

New site users: 698

Number of social media posts: 140

Number of social media followers: 3,087

INVITE US TO YOUR MEETINGS OR EVENTS

healthwatch Walsall

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!



Having a funday, fayre, fete
or group event?

CONTACT US NOW

T: 0800 470 1660

Issues and Themes for November 2024

- Patient waiting for Urology Appointment for over three months.
- Person mentioned that had struggled with drink and drug misuse for a while and had not accessed any support.
- Married couple having different access outcomes from same GP.
- Patient having appointments cancelled by Walsall Manor Hospital. Ongoing issue.
- Blind person attended UTC and was asked about medication records as UTC could not access them.

Have Your Say!

healthwatch
Walsall

We are your health and social care champion. We make sure National Health Service (NHS) leaders and other decision makers hear your voice and use your feedback to improve care.

Visit our website to leave a service review
<https://tinyurl.com/3778j3ps>

Or talk to us and share those health and care experiences and see if we can help. We can offer free advice and information that may meet your need.

Tel: 0800 470 1660

Email: info@healthwatchwalsall.co.uk
Website: www.healthwatchwalsall.co.uk

Use the QR code to review a Walsall service





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

**Have
your
say**

All are welcome!



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!

VOLUNTEER

**GET
INVOLVED!**



6 Local support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/jcab6399>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.



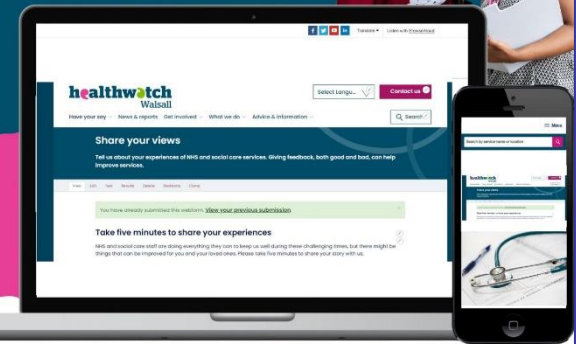
**Champions for
users of health &
social care
services.**



Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:
www.healthwatchwalsall.co.uk
click on the tab 'Have Your Say'



healthwatch or call
Walsall 0800 470 1660

We have changed the way you share your health and social care experiences too.

You can leave them at our website section called...

'Have Your Say...'

Link: <https://tinyurl.com/29e3uscn>

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk



Contact Us

Healthwatch Walsall
Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.

Social Media

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020