



Impact and Insight E-bulletin

Your review of May 2023

healthwatch
Walsall

Our Engagement

We attended over 10 events out in the various communities of Walsall. We spoke to 70 people face to face.

We have 2,785 social media followers across our various social media platforms. We held 1 online event.

We had 1,022 visitors to our NEW look website and 1,580 page views.

**INVITE US
TO YOUR
MEETINGS OR
EVENTS**

healthwatch Walsall

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!

ADMIT ONE 604760

ADMIT ONE 604760

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Having a funday, fayre, fete or group event?

CONTACT US NOW

T: 0800 470 1660

May Issues & Topics

Person suffering with declining mental health wants to access support

Patients trying to get GP appointments, not aware of Extra GP Appointments service in Walsall

Patients getting sick note appointments with GPs

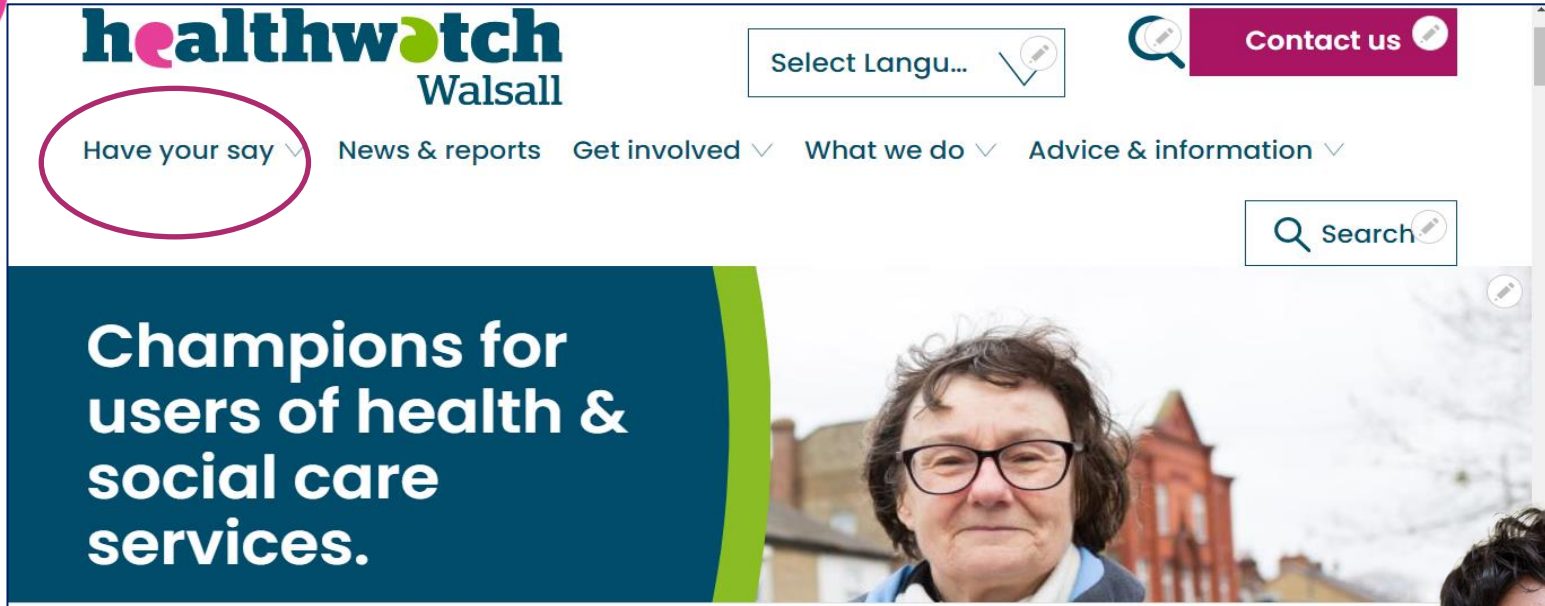
Patient had issue with mobility service. Issue of useable wheelchair

Patient medication stopped and difficulties getting medication review with GP



Share your services experiences

6 Have Your Say



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called 'Have Your Say'. Link: <https://tinyurl.com/29e3uscn>

Or Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk



6 Get involved. Come and chat with us or join our meetings in person or online

We have a number of public meetings and online meetings so visit our website under events and check them out.


Link:
<https://www.healthwatchwalsall.co.uk/events>

You can also call our Freephone telephone number: 0800 470 1660.



Our next First Friday Focus Meeting...
is
Care Navigation
Guest speaker
Fiona Micheli
Lead Nurse
Care Navigation Centre / Virtual Wards
Friday 7th July
from 10am till 11.00am
Please book to join.
Or if you have spare time drop in to the meeting.
Link to Zoom meeting
<https://tinyurl.com/4wfpuwak>
Meeting ID: 853 9650 7189 & Passcode: 242686
To dial in by telephone: 01314601196

healthwatch Walsall
Info@healthwatchwalsall.co.uk
or call 0800 470 1660



YOU'RE INVITED
TO OUR PUBLIC HEALTHWATCH WALSALL ADVISORY BOARD MEETING

Attending in Person

2.00pm till 3.00pm **Benefits:**

Tuesday 18th July

Bentley Community Centre & Cafe
Wilkes Avenue
Bentley
WS2 0JN

- Hear what work we have been doing
- Raise service concerns
- Ask service questions
- Gain important information

Join us live on Zoom

To join online you will need to access ZOOM and use the
Login link: <https://tinyurl.com/yuu55wn8>
Meeting ID: 889 2065 2321 - Passcode: 573888
Telephone dial in to the meeting: 02039017895

healthwatch Walsall



6 Get involved... take part in our surveys

We are about start our 2023 to 2024 work programme.

We will be launching a number surveys that you can have your say and get involved.

Use Link:
<https://tinyurl.com/m2maw8k8>

Important opportunities to have your say

Take Our SURVEY!

COMING SOON

VISIT OUR WEBSITE OR SOCIAL MEDIA PLATFORMS FOR WHEN THEY ARE AVAILABLE

Have you used Long COVID services in Walsall?

Can you access NHS dental care?

Is information about your Health and Care accessible to you?

Have you used Walsall Maternity Services?
(Seldom heard groups)

6 Volunteer with us

Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

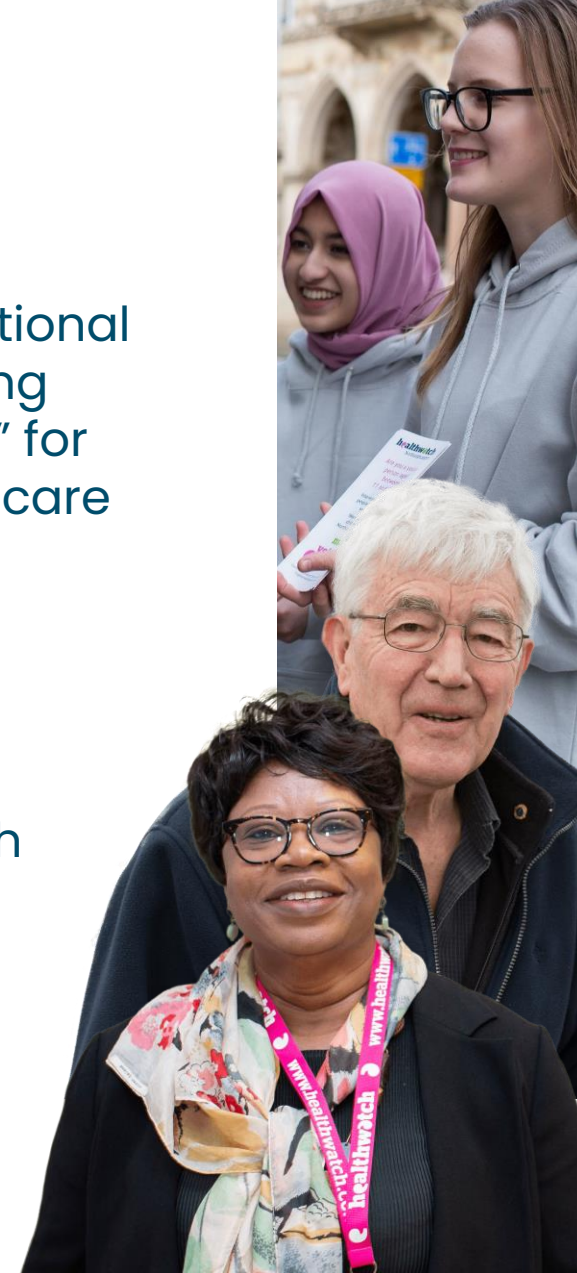
Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

All are welcome!

Have
your
say



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!



VOLUNTEER



GET
INVOLVED!





Local support in Walsall

- Autism & Learning disabilities: <https://tinyurl.com/6ts9c87h>
- Mental Health support: <https://tinyurl.com/22wx8555>
- Children & Young People: <https://tinyurl.com/ys7ct263>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.





Contact Us

Healthwatch Walsall

Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

Twitter: @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020