

Insight Report

E-BULLETIN
MARCH 2025



Engagement figures for March 2025

Insight Report

People engaged with face to face: 231

Attended events: 32

Website visitors: 963

Page Views: 1,223

New site users: 689

Number of social media posts: 23

Number of social media followers: 3,073



Issues and Themes for March 2025

- Discharged patient from Dorothy Pattison wanted to know what support available.
- A Patient feels that some GPs do not validate domestic abuse
- A disabled person feels that disabled are not listened to and have access issues.
- Another disabled person wanted to know if any support groups for people with disabilities
- Person feels Disabled people don't always complain because it is too difficult, complaints process is too long and confusing, and disabled people are treated poorly.
- Patient feels that having myalgia encephalomyelitis. Drs can often be dismissive and patronising.
- Clinical professional requested Walsall Adult Social Care undertake an assessment on a dementia patient in their own home, But WASC asked for them to attend a venue of their choice.
- Person feels Young disabled people want to speak to health professionals without their parent or carer there. Health services need to understand this and make sure they offer this service, this gives more choice to the patient.



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

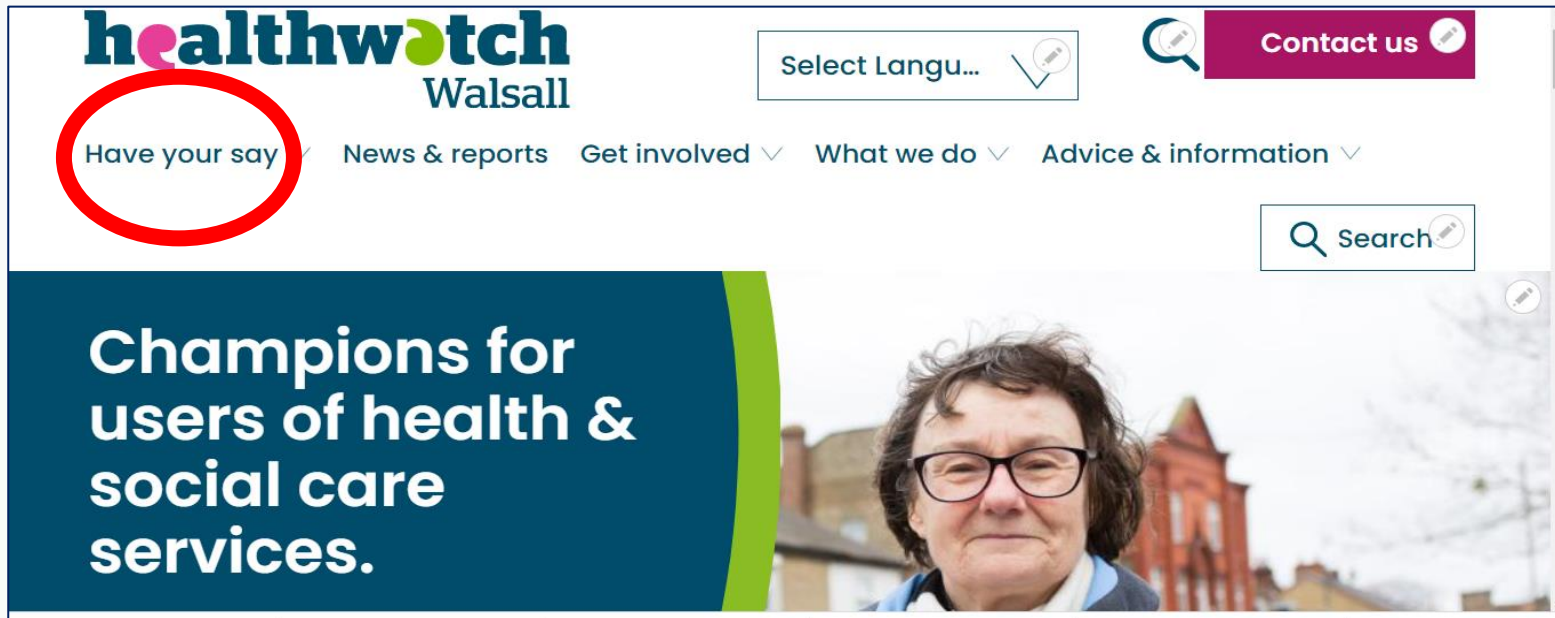
At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

TALK TO US! **VOLUNTEER** **GET INVOLVED!**

Engaging Communities Solutions

Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

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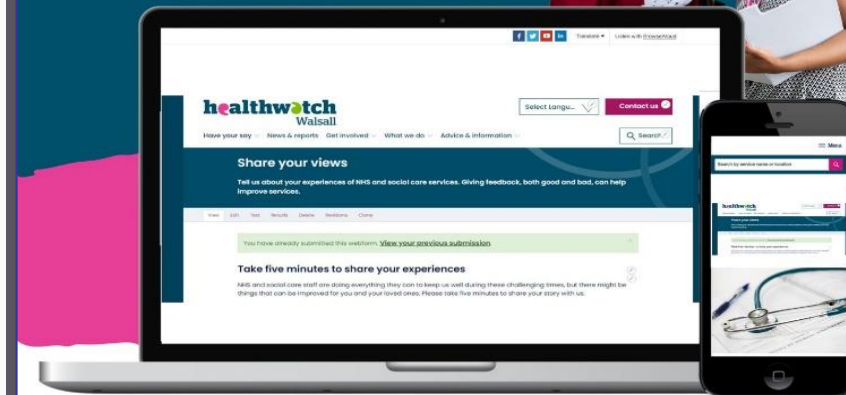
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch
Walsall

or call
0800 470 1660

Local support In Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Living Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

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