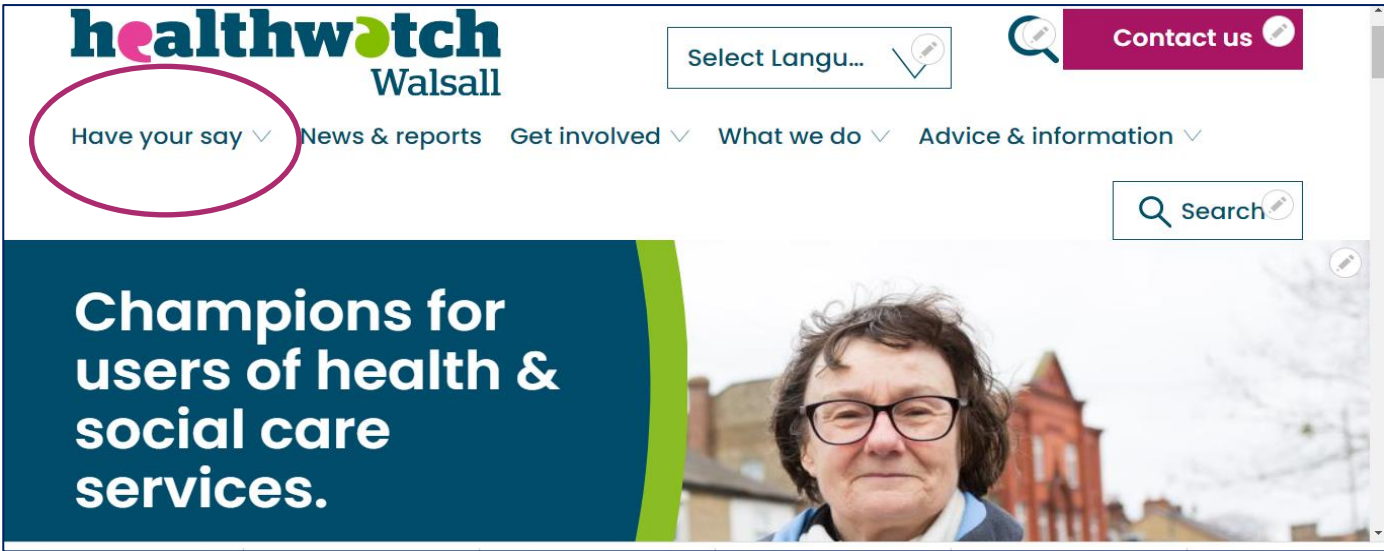


Impact and Insight E-bulletin

Your review of March 2023

healthwatch
Walsall

6 Have Your Say



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called 'Have Your Say'. Link: <https://tinyurl.com/29e3uscn>

Let us know what you think about our new website!

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk



Our Engagement

We attended over 21 events out in the various communities of Walsall and held 1 online event.

We have 3,213 social media followers across our various social media platforms.

We had 913 visitors to our NEW look website and 1,600 page views.

**INVITE US
TO YOUR
MEETINGS OR
EVENTS**

healthwatch Walsall

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!

ADMIT ONE 604760

ADMIT ONE 604760

ADMIT ONE 604760

ADMIT ONE 604760

Having a funday, fayre, fete or group event?
CONTACT US NOW
T : 0800 470 1660

February Issues & Topics

Parents concerned about wait times for child requiring next level CAMHS therapy

Communication with patient around surgical procedure felt lacking by patient

Patient concern around waiting time/ appointments for E.N.T.

Person requires information and available support around Dementia

If you wish to share your service experiences then visit our website 'Have Your Say'

The screenshot shows the Healthwatch Walsall website. At the top, there is a navigation bar with the Healthwatch Walsall logo on the left, a 'Select Language' dropdown menu, and a 'Contact us' button. Below the navigation bar, there are several menu items: 'Have your say', 'News & reports', 'Get involved', 'What we do', and 'Advice & information'. A search bar is located on the right side of the navigation bar. The main content area features a heading 'Share your views' followed by a sub-heading 'Tell us about your experiences of NHS and social care services. Giving feedback, both good and bad, can help improve services.' Below this, there is a section titled 'Take five minutes to share your experiences' with a sub-heading 'NHS and social care staff are doing everything they can to keep us well during these challenging times, but there might be things that can be improved for you and your loved ones. Please take five minutes to share your story with us.' and a link to read the 'How we use this information' at the end of the page.

Get involved... join our meetings

Our next online Zoom
First Friday Focus
meeting

UK Bowel Cancer Awareness Month April 2023

Guest speaker
Joanne Barlow

Outreach & Information Support Officer
Information & Support Services Palliative Care
& End of Life

Information and a chance to share
Friday April 14th
from 10am till 11.30am

To Join Zoom Meeting: <https://tinyurl.com/36h83btc>
Dial in to meeting by phone: 0203 481 5240

healthwatch
Walsall

Info@healthwatchwalsall.co.uk
or call 0800 470 1660

Or scan QR code



YOU'RE INVITED

TO OUR PUBLIC - HEALTHWATCH ADVISORY BOARD MEETING

Benefits:

- Hear what work we have been doing
- Raise service concerns
- Ask service questions
- Gain important information

1.00pm till 2.00pm

Tuesday 18th April

Blakenall Village Centre
79 Thames Rd Walsall
WS3 1LZ

healthwatch
Walsall

6 Volunteer with us

Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

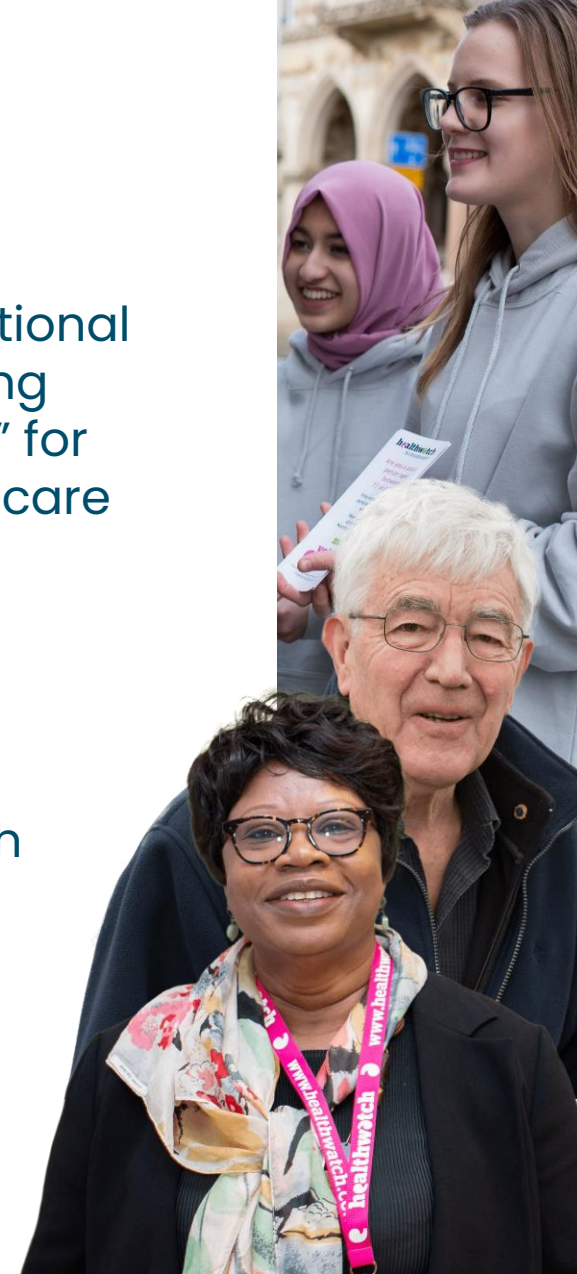
Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

All are welcome!

**Have
your
say**



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!



VOLUNTEER



**GET
INVOLVED!**





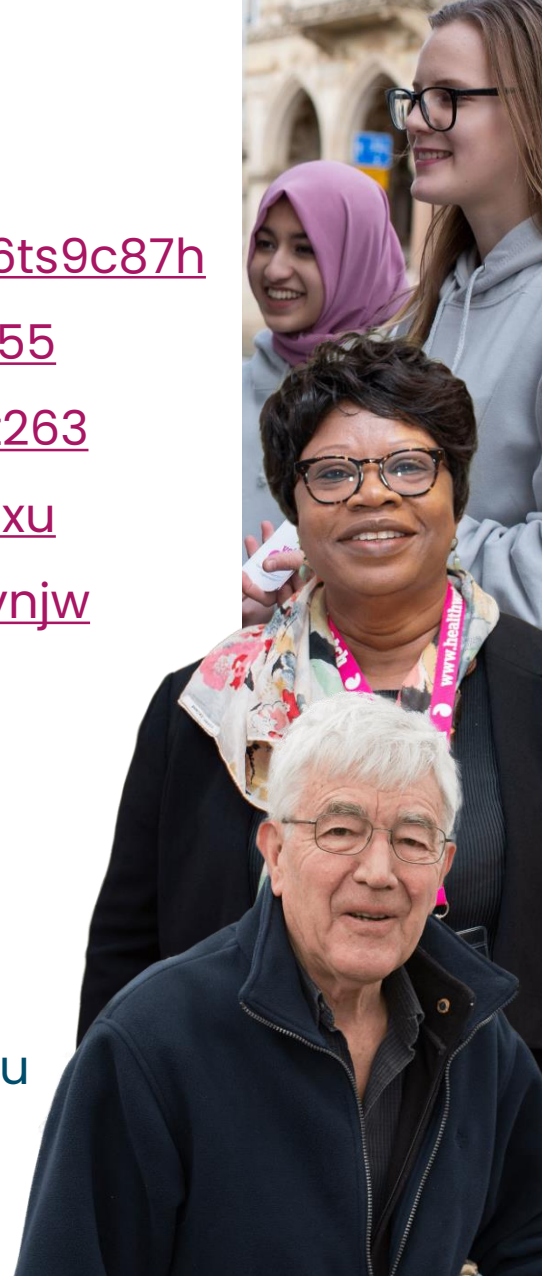
Local support in Walsall

- Autism & Learning disabilities: <https://tinyurl.com/6ts9c87h>
- Mental Health support: <https://tinyurl.com/22wx8555>
- Children & Young People: <https://tinyurl.com/ys7ct263>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.





Contact Us

Healthwatch Walsall

Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

Twitter: @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020