

Insight Report

E-BULLETIN
JANUARY 2025



Engagement figures for January 2025

Insight Report

People engaged with face to face: 80

Attended events: 26

Website visitors: 1,090

Page Views: 3,620

New site users: 828

Number of social media posts: 37

Number of social media followers: 3,085



Issues and Themes for January 2025

- Patients sent by GP services for bloods at Walsall Manor Hospital causing queues and staff had to be taken from their ward duties to support blood taking.
- Child referred to CAMHS, parent advised there would be up to 30 month wait.
- No separate room for children having hard time at new Emergency and Urgent Treatment Centre.
- Local GP running out of COVID vaccines.
- Some residents without DOLS not able to have external visits from care/nursing homes.
- Patients shared good care experiences at Walsall Manor Hospital.
- Calls to Patient Liaison Service (PALS) not being answered.



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

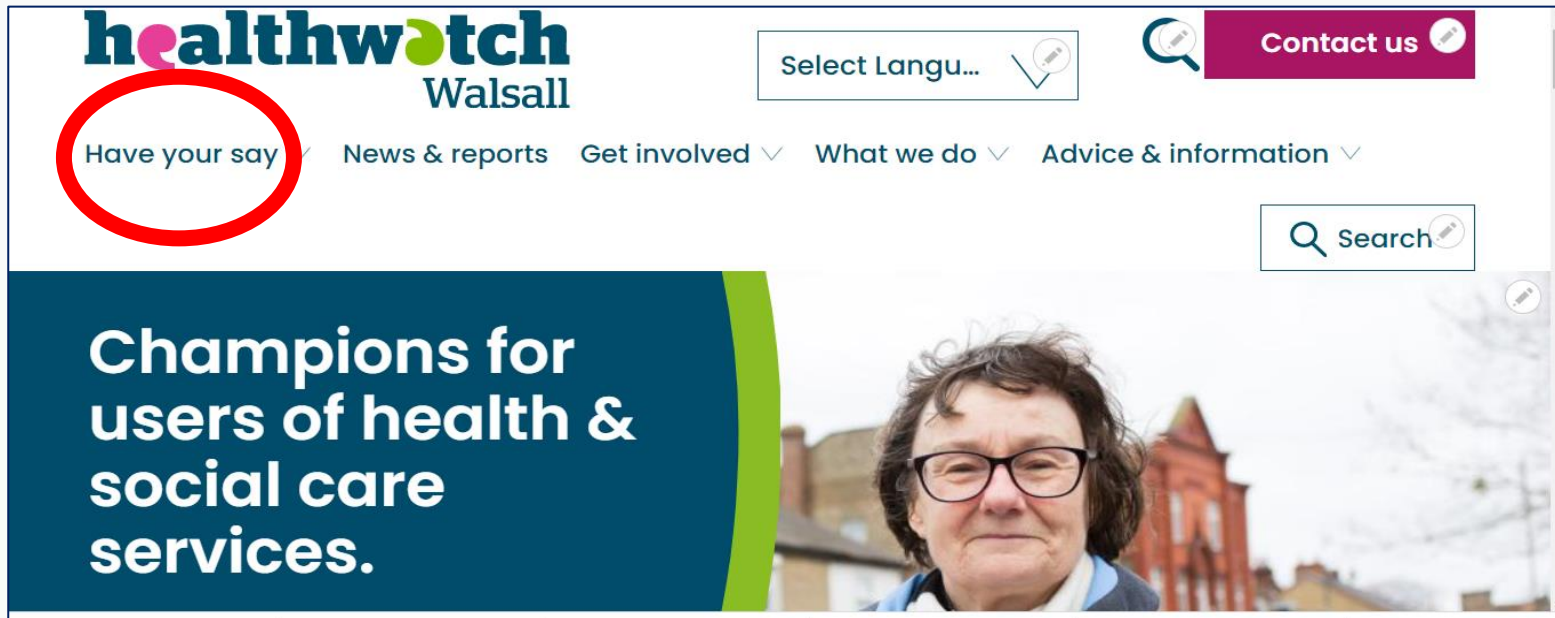
At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

Engaging Communities Solutions

TALK TO US! VOLUNTEER GET INVOLVED!

Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

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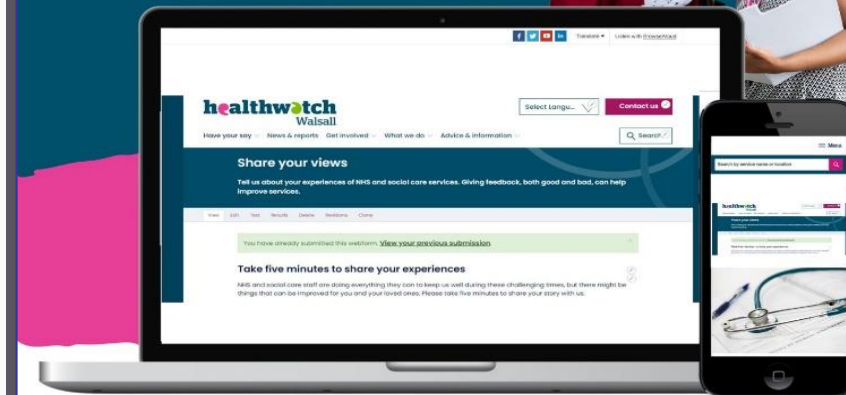
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch
Walsall

or call
0800 470 1660

Local support In Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Living Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

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