



Impact and Insight E-bulletin

Our Engagement for April 2024

People engaged with: 196

Website visitors: 1,100

Page Views: 1,526

New, site users: 795

Number of social media posts: 57

Number of social media followers: 3,045



Issues and Themes from April 2024

- Issue getting access for ADHD diagnosis/ referral from GP.
- Issue with access to Podiatry services for diabetic patient.
- Patient moved area but GP records not forwarded to new GP practice.
- Relative requested information regarding obtaining equipment for discharged hospital patient.
- Patient seeking to obtain a GP appointment as they potentially had a chest infection.
- Patient given another person's results from Walsall Manor Hospital.
- Clinical practitioner experience of waiting times in A&E long and experience poor.



healthwatch
Walsall

We are your health and social care champion. We make sure National Health Service (NHS) leaders and other decision makers hear your voice and use your feedback to improve care.

Visit our website to leave a service review
<https://tinyurl.com/3778j3ps>

Use the QR code to review a Walsall service



Or talk to us and share those health and care experiences and see if we can help. We can offer free advice and information that may meet your need.

Tel: 0800 470 1660

Email: info@healthwatchwalsall.co.uk
Website: www.healthwatchwalsall.co.uk



Youth Healthwatch is recruiting

To find out more than call Loretta Higgins on: 0800 470 1660 or 07732 683449.



are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!



At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!



Engaging Communities Solutions

TALK TO US!

VOLUNTEER

GET INVOLVED!



Volunteer with us

Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk



6 Local support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/jcab6399>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.



**Champions for
users of health &
social care
services.**



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called...

'Have Your Say...'

Link: <https://tinyurl.com/29e3uscn>

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

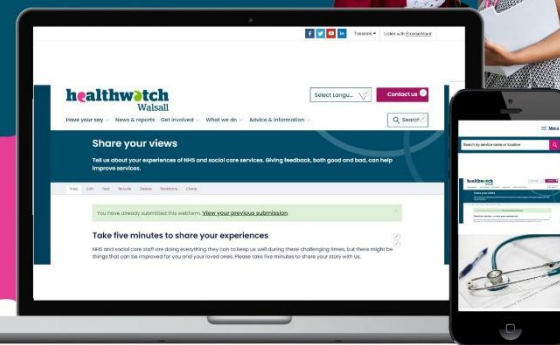
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch or call
Walsall 0800 470 1660



Contact Us

Healthwatch Walsall

Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020