

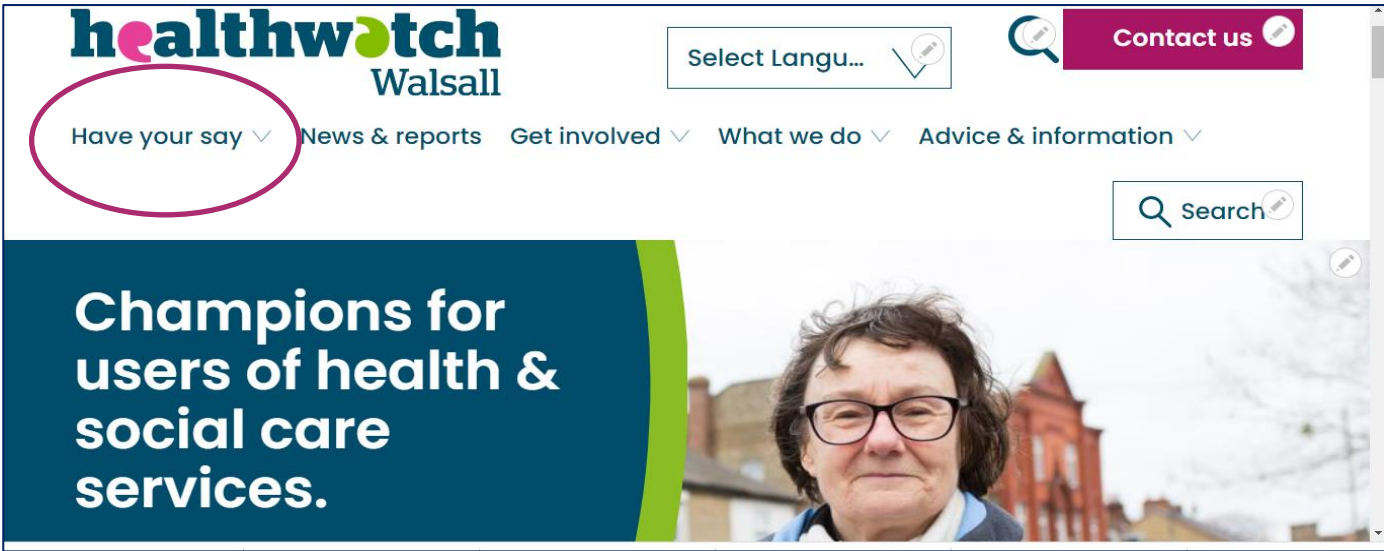


# Impact and Insight E-bulletin

Your review of April 2023

**healthwatch**  
Walsall

# 6 Have Your Say



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called 'Have Your Say'. Link: <https://tinyurl.com/29e3uscw>

**Call: 0800 470 1660**

**Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)**



# Our Engagement

**We attended over 11 events across the Walsall communities.**

**We have 2,789 followers across our various social media platforms. We held 1 online event.**

**We had 828 visitors to our website and 1,244 page views.**

**INVITE US  
TO YOUR  
MEETINGS OR  
EVENTS**

**healthwatch Walsall**

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!

**ADMIT ONE** 604760

**ADMIT ONE** 604760

**ADMIT ONE** 604760

**ADMIT ONE** 604760

Having a funday, fayre, fete or group event?  
**CONTACT US NOW**  
**T: 0800 470 1660**

# April Issues & Topics

Patient reported positive experience when using Rowlands Pharmacy Bloxwich

Patients still finding it difficult to get in touch with their GP practice

Patients still not fully aware of Walsall Extra GP Appointments or other care pathways

The image shows a screenshot of the Healthwatch Walsall website. At the top, there is a banner with the text "'Have Your Say' Share your Health & Social Care services experiences" and an illustration of a diverse group of people. Below the banner is a pink bar with the URL [www.healthwatchwalsall.co.uk](http://www.healthwatchwalsall.co.uk) and the text "Click on 'Have your Say'". The main content area features the Healthwatch Walsall logo, navigation links like "Have your say", "News", "What we do", and "Advice & information", and a search bar. A large pink arrow points from the banner area down to the survey questions. The survey questions are displayed in white speech bubbles on a dark blue background. The questions are: "How was your A&E experience?", "Tell us about your GP services access", "How was your Hospital appointment?", "Do you use Social Care or have a loved one in a Walsall care home?", and "How was your dentist appointment?". The Healthwatch Walsall logo and the text "'Have Your Say'" are visible at the bottom of the page.



# Get involved... join our meetings

**Re-arranged due to a technical issue**  
Our next First Friday Focus Meeting...

## Bowel Cancer Awareness

Guest speaker  
**Joanne Barlow**  
Outreach & Information Support Officer  
Information & Support Services Palliative Care & End of Life


**Information and a chance to share**  
**Friday 5th May**  
**from 10am till 11.30am**

**Please book to join.**  
Or if you have spare time drop in to the meeting.  
link to meeting: <https://tinyurl.com/5avzcp36>

Or Tel dial in: **0131 460 1196**

**healthwatch** Walsall  
Info@healthwatchwalsall.co.uk  
or call 0800 470 1660

Or scan QR code



**YOU'RE INVITED**

## TO OUR PUBLIC HEALTHWATCH WALSALL ADVISORY BOARD MEETING

Attending in Person

**2.00pm till 3.00pm** **Benefits:**

- Hear what work we have been doing
- Raise service concerns
- Ask service questions
- Gain important information

**Tuesday 18th July**

**Bentley Community Centre & Cafe**  
Wilkes Avenue  
Bentley  
WS2 0JN

Join us live on Zoom

To join online you will need to access ZOOM and use the  
Login link: <https://tinyurl.com/yuu55wn8>  
Meeting ID: 889 2065 2321 - Passcode: 573888  
Telephone dial in to the meeting: 02039017895

**healthwatch** Walsall



# 6 Volunteer with us

## Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

## Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

**Call: 0800 470 1660**

**Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)**





# Youth Healthwatch is recruiting

To find out more than call  
Loretta Higgins on:  
0800 470 1660 or 07732 683449.



are you a young person looking for work  
experience?

## JOIN OUR YOUTH INITIATIVE

contact us at  
[youthhealthwatch@healthwatchwalsall.co.uk](mailto:youthhealthwatch@healthwatchwalsall.co.uk)  
or call/text us on 07732 683449

All are welcome!

Have  
your  
say



At Youth Healthwatch Walsall we  
want to make health and social  
care better for young people, we  
can only do this with your help!



Engaging  
Communities  
Solutions

TALK TO US!



VOLUNTEER



GET  
INVOLVED!



# 6

## Local support in Walsall

- Autism & Learning disabilities: <https://tinyurl.com/6ts9c87h>
- Mental Health support: <https://tinyurl.com/22wx8555>
- Children & Young People: <https://tinyurl.com/ys7ct263>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.







## Contact Us

Healthwatch Walsall

Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

[www.healthwatchwalsall.co.uk](http://www.healthwatchwalsall.co.uk)

t: 0800 470 1660

e: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

## Social Media

Facebook: @HealthwatchWSL

Twitter: @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020