



Impact and Insight E-bulletin

Your review of March 2024

Our Engagement for March 2024

We attended 24 events out in the various communities of Walsall and online and engaged with 202 people.

We have 3,133 social media followers across our various platforms.

We had 725 visitors to our website, of which 533 were new visitors, 1,044 page views in total .



Issues and Themes for March 2024

Patient discharged from Walsall Manor Hospital, re-admitted a day later with same medical issue.

Move of established GP practice into new super Surgery in Walsall town affecting service access for patients.

Pregnant patient unable to get a GP appointment. Took several days to get one arranged.

GP practice asked for proof of broken limb from patient/hospital for treatment.

Person recently diagnosed with early stages of dementia not aware of support in the Walsall community.

Patient issue contacting the Prescription Pod, answerphone message plays, but line not answered.

Champions for
users of health &
social care
services.



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called...

'Have Your Say...'

Link: <https://tinyurl.com/29e3uscn>

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

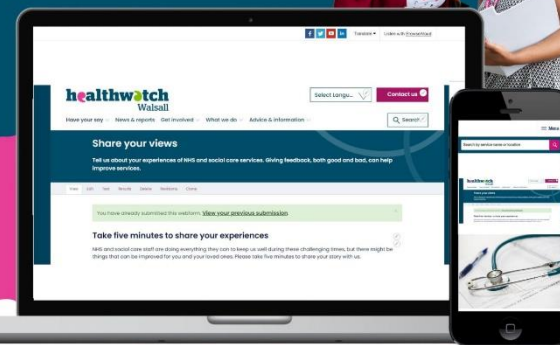
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch or call
Walsall 0800 470 1660

6 Volunteer with us

Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

All are welcome!

Have your say



At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!



VOLUNTEER



GET INVOLVED!





Local support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/jcab6399>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.





Contact Us

Healthwatch Walsall
Blakenall Village Centre
79 Thames Road
Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: **0800 470 1660**

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020